

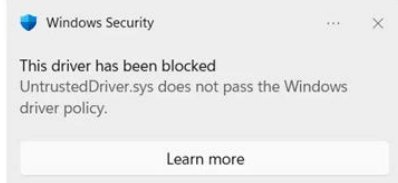


Manual – SIC LASER PC laser board driver upgrade

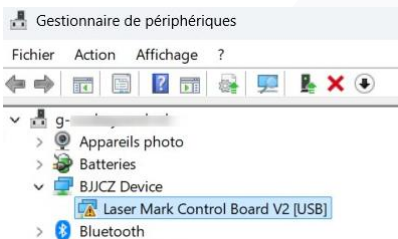
The mark of quality

Introduction :

A recent Windows 11 update blocks the laser board driver. As a result, SIC LASER PC starts in demo mode and laser marking is unavailable.



When starting the software, the following error appears:



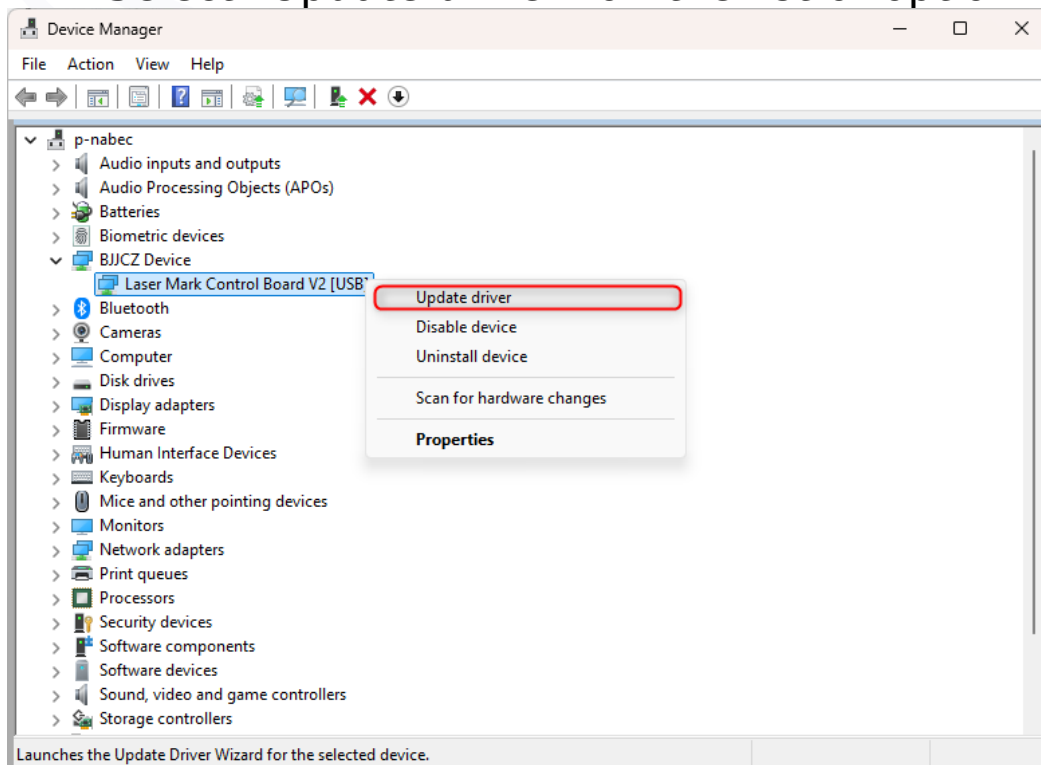
The Device Manager also shows an error on the board:

Note: this is not a USB cable issue.

To fix it, update the board driver by following the steps below.

Procedure :

- Open the device manager (touch : Win + X)
- Click mouse right button, on "Laser Mark Control Board V2 (USB)"
- Select "Update driver" on the list of option

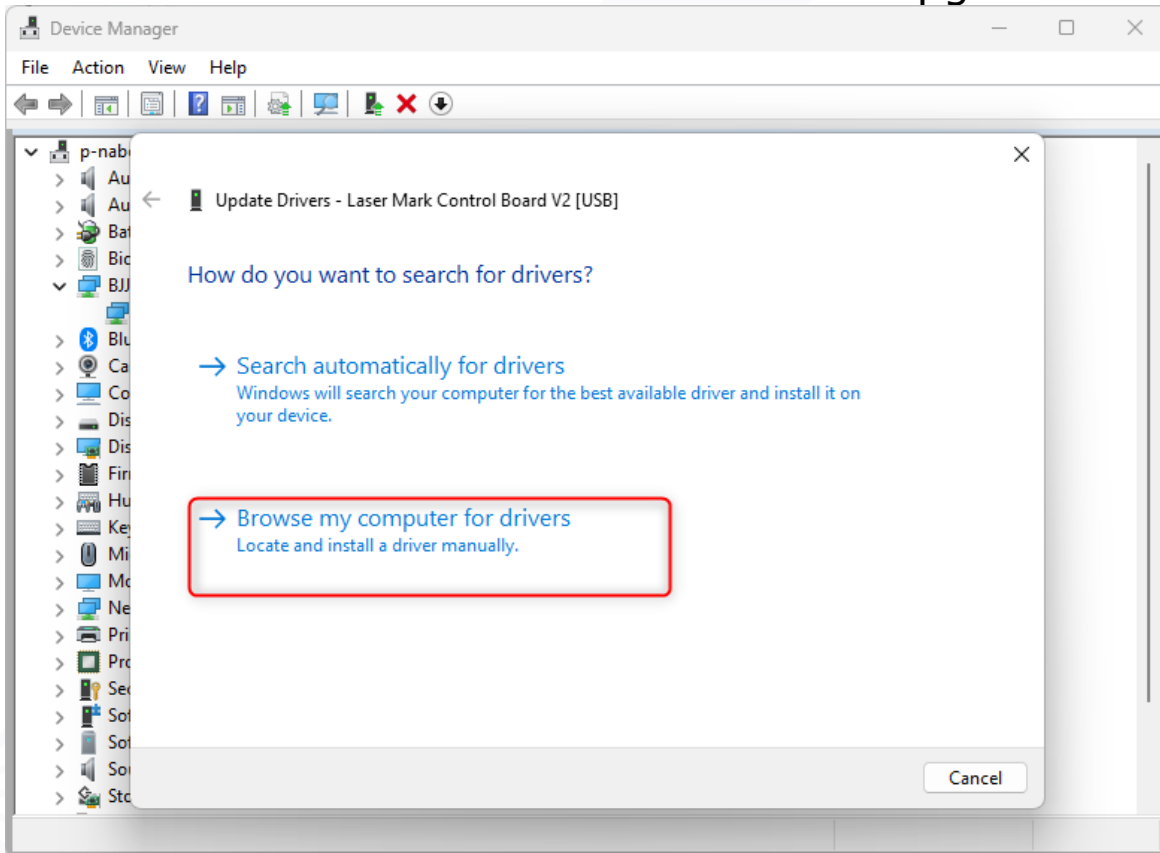




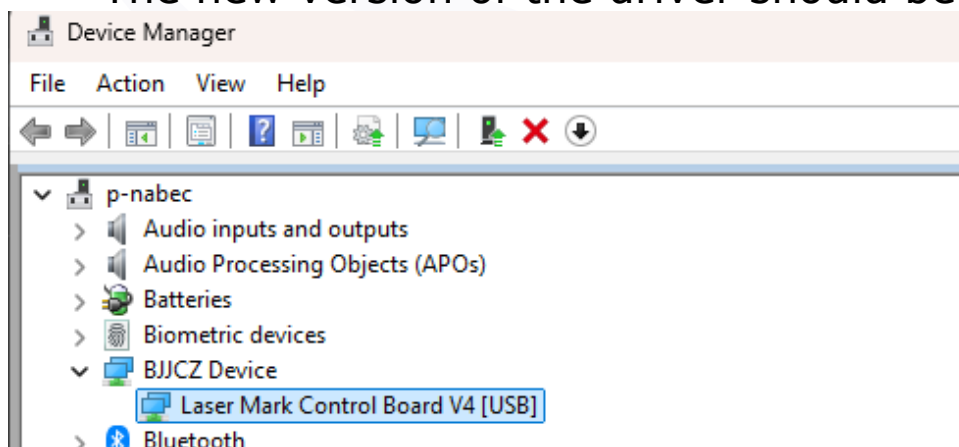
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- Chose “select manually”
- Select the folder of the driver of the upgrade



- The new version of the driver should be V4 instead of V2



- Restart the full system (Turn off the laser machine, then the PC, and then turn them back on)